

Welcome to CCH Axcess™ Document 2018-5.0

This bulletin provides important information about the 2018-5.0 release of Document. Please review this bulletin carefully. If you have any questions, additional information is available on CCH [Support Online](#).

New in this Release

Entity ID and Entity Name Now Display on the CCH® ProSystem fx® Scan Barcode

We have added the entity ID and entity name — up to 24 characters — to the Scan barcode. Now, when you see the routing slip in Scan you can easily tell which client this file belongs to.

Document Feedback Redirect to Aha

Wolters Kluwer is implementing a new feedback tool, Aha! Ideas, to collect customer feedback for our CCH Axcess products. The new tool will be rolled out in 2019 with our end-of-year releases. Aha! Ideas will streamline our processes and improve our collaboration with our customers. Feedback previously collected in the former tool will be retained and used going forward.

Note: The functionality with Aha! Ideas will be rolled out over time. Initially, you will only see the ideas you have submitted and the responses from Wolters Kluwer. In the future, you will be able to see ideas submitted by other people and vote on those ideas. We appreciate your patience during this transition.

64-Bit Upgrade

CCH Axcess now runs as a 64-bit application taking advantage of higher memory capacity in many computers. Sending files from CCH Axcess™ Document to CCH® ProSystem fx® Engagement is not compatible with this change. If you are running with 64-bit environment and using this feature you will need to follow some special start-up steps to send files to Engagement. Visit <https://support.cch.com> for instructions. We will have a fix for this in a future release.

Notification About Reactivated Users

You can now choose to be notified when an existing user in CCH Axcess is reactivated. Security administrators can use this feature to monitor for unauthorized user maintenance. To enable this feature, visit Dashboard > Application Links > Firm > Notifications. Detailed instructions are available in the help topic [Managing Notification Conditions From Dashboard](#).

Last Login Date and Time

All staff members can now see the date and time that their user IDs were used to log in prior to the user's current session. This information can help staff members see if someone else has used their login credentials.

Known/Resolved Issues

We have resolved an issue in which custom folders were not displaying under business entities.